



The Children's Shelter's administrative offices will be temporarily closed through Wednesday, April 9, 2020 based on City of San Antonio Mayor Ron Nirenberg's Public Health Emergency Disaster Declaration #5. Staff who can work remotely have been asked to work from home during this time to ensure we maximize safety and minimize risk. Please note, our Emergency Shelter and Whataburger Center for Children and Youth are open and will remain open, as we provide critical round-the-clock care for children and youth in foster care. Family Tapestry will continue to place children, and case care specialists will be available by phone and email.

Our front desk administrative receptionist will continue to staff the front desk to field calls to our programs and answer questions during normal business hours. Our main phone number is 210-212-2500.

In response to questions regarding donations, we are asking that in-kind donations from the community be ordered via Amazon through our Amazon wish list: <http://a.co/cOfMC7X>, so they can be delivered to our office. In the meantime, should you wish to drop off donations in-person, we are asking to wait until after Wednesday, April 9, 2020. You may make a monetary donation online at childrensshelter.org or on our Big Give SA page.

Our front line staff continue to provide round-the-clock care for children and youth in our care; our maintenance and facilities team are cleaning and maintaining our campuses to ensure the health and well-being of our staff and clients; our kitchen teams are continuing to provide nutritious meals for our children and youth; we have a nurse on two of our campuses; and our leadership team continues to provide the guidance and vision to fulfill our mission.

During this time, we will pull together as one team, as one family. Thank you to all of our community partners who have asked what they can do to help our children and families. We thank you! We cannot do this alone, and we are blessed to have a community to continue to support the needs of our children, youth, and families since 1901.