



Nondiscrimination Statement - NSLP

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its agencies, offices, and employees, and institutions participating in or administering USDA programs. These laws prohibit discrimination on the basis of race, color, and national origin (Title VI of the *Civil Rights Act of 1964*), sex (Title IX of the Education Amendments of 1972), disability (*Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act*), and age (*Age Discrimination Act of 1975*).

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotope, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877- 8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form.

To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

The Children's Shelter is an equal opportunity provider.

Compliant Resolution - NSLP

Questions or complaints of alleged discrimination should be directed to The Children's Shelter's Director of Compliance & Contractual Services by phone at (210) 212-2521, by email ccantu2@chshel.org, or by mail at 2939 W. Woodlawn Ave, San Antonio, TX 78228. All questions and/or complaints will be responded to within 72 business hours.

The Children's Shelter Director of Compliance & Contractual Services will explain that complainants of violation of civil rights can be directly made to the USDA. All complaints will be sent to the Texas Department of Agriculture within 24 business hours. Complainants will receive the address to the director of the USDA Office of Adjudication and Compliance.

The Children's Shelter will work in collaboration with the Texas Department of Agriculture to resolve any complaints.