



Intervention Specialist

Want to join one of South Texas' premier child welfare agencies in "restoring innocence and strengthening families?" The Children's Shelter is waiting for you! Since 1901, The Children's Shelter has touched countless lives and every year, serves over 4,000 children and parents. Become part of a growing team providing high-quality, trauma-informed care for children and families.

Intervention Specialist provides direct supervision of residents from the Emergency Shelter/Family Tapestry to ensure a safe and therapeutic milieu and to provide a consistent and positive role model for the impressionable residents that are entrusted to them. Intervention Specialist is required to utilize Trauma-Informed Care methods, individualize direct care so all resident experience success within the milieu on a consistent basis, resolve resident issues, and functions within the policies and procedures as outlined in the Emergency Shelter Operations Manual and Texas Minimum Standards.

Responsibilities Include:

- Monitoring/supervision: Firm adherence to youth – staff ratio of 2:1 (two youths per staff). Provide the level of supervision necessary to ensure each resident's safety and well-being, including auditory and/or visual awareness of each resident's on-going activity as appropriate by positioning self to be able to immediately intervene when necessary to ensure each resident's safety.
- Monitoring/supervision: Complete understanding of residents they are assigned to including being aware of and accountable for each resident's on-going activity, habits, interests, and any special needs including any special supervision needs.
- Treatment services: Provide trauma informed care services and Trust Based Relational Interventions (TBRI) strategies to resident's with various emotional, behavioral, physical, social, and or medical needs.
- Treatment services: At the direction of the Hope Center clinical team, maintain an ongoing understanding of individual service plans and resident-identified interests, de-escalation techniques, utilization of clinical interventions identified at stabilizing each resident's placement and improving their path toward positive goal attainment and a positive placement by participating in monthly treatment team meetings for their assigned group.
- Treatment services: Monitor, maintain, and evaluate the daily progress of each resident in your daily assigned group. Accurate and timely completion of daily progress notes for each resident in your assigned group prior to the end of your shift.

Requirements:

- 2-3 years of direct-care experience with residents who exhibit emotional or behaviorally challenging behaviors in a residential, shelter, school, hospital, or community-based setting is required.
- Demonstrated experience providing interventions with residents with severe emotional and behavioral issues.
- Working knowledge of Department of Family Services (DFPS) licensing and operating requirements for emergency shelter.
- Working knowledge of the best practices supported by The Children's Shelter in its care of residents and families; and the willingness to learn, implement, and train staff in the implementation of these practices.
- Basic understanding of resident behavior and development principles.
- Ability to consistently communicate clearly and calmly with staff and residents in care, both orally and in writing.

The Children's Shelter is an Equal Opportunity Employer committed to a culturally diverse workplace and offering a competitive pay and benefits package.

You can apply on-line by visiting our website www.chshel.org or in person at:

2939 W. Woodlawn Ave.
San Antonio, TX 78228
Monday-Friday 8am-5pm