ABOUT THE CHILDREN’S SHELTER

Since 1901, The Children’s Shelter has provided safe homes for children. Today, we offer emergency shelter and residential treatment for children in crisis and help children find permanent homes in foster care and adoption. Our Family Strengthening programs teach nurturing parenting skills to vulnerable families and help families overcome crises. The Children’s Shelter relies on our community to help us break the cycle of abuse and neglect in San Antonio and Bexar County. Together with you, we are restoring innocence and strengthening families in South Texas.

MISSION

Restoring innocence and strengthening families.

VISION

The premier agency in South Texas, transforming the lives of children and families.

VALUES

Respect
We accept everyone as individuals without regard to their race, religious beliefs, political affiliation, sexual orientation, and cultural or economic status.

Compassion
We seek to understand the circumstances our clients face and commit to improving their situation while striving to give them hope.

Optimism
We view change and transition as advancement and progress. We look for the positive side of every negative situation. We look for solutions to every problem.

Integrity
We honor all commitments. We are truthful, honest and adhere to high moral standards. These principles shape our character and influence how we meet the needs of the people we serve, and the decisions we make.

Innovation
We seek effective solutions by bringing together various novel ideas that have a positive impact on staff, clients and the community.

Excellence
We offer superior, innovative services by thinking and acting creatively and resourcefully. We will model excellence to and for the community.

Our Family of Services are...

Providing shelter for children through the Emergency Shelter and Residential Treatment Center.
Fostering hope for children through the Foster Care and Adoption.
Supporting parents in need through iParent SA®.
Nurturing the needs of first time moms through Nurse-Family Partnership®.
Caring for the needs of teenage moms through iParent SA® Teen HOPES.
Helping Men become nurturing dads through Compadre Y Compadre®.
Giving hope to children & families through Harvey E. Najim Hope Center.
Dear Friends,

We are thrilled to share with you another successful year in the family of services that make up The Children’s Shelter!

In this annual report, you will see a snapshots of how The Children’s Shelter opened the doors to a better future for over 4,500 children and families in South Central Texas this past year. We are thrilled to have the opportunity to serve the community and continue our mission of restoring innocence and strengthening families in an effort to end the cycle of abuse.

The success we share with you is a reflection of the hard work and dedication of our staff as well as the community who believe so much in the work that takes place at The Children’s Shelter. The commitment of the community can be seen in the 8,692 hours of volunteer hours that were logged last year in addition to the more than $2.5 million in financial gifts that made our programming possible.

As we look ahead, we will continue to take on ever more urgent challenges in our community knowing we are equipped to make an impact because of community partners like you. We are so thankful to our donors for their financial support that allows us to continue to outreach and strengthen relationships with those who need our services the most.

In this new fiscal year, we have much to celebrate and look forward to, and we do so with you!

With sincere gratitude and optimism,

Annette Rodriguez  
President and CEO
433 children ages 0-15 in the
EMERGENCY SHELTER

The Children’s Shelter provides care for children ages birth to 16 years old removed from their homes due to abuse, neglect, or abandonment. The 66-bed shelter allows us to accommodate sibling groups so children do not experience the additional trauma of being removed from their brothers or sisters. When children are placed in our care, they receive medical, dental, and psychological assessments to understand their individual situations.

- 100% of children remained safe while in care
- 99% of children served who maintained or showed improvement in developmental milestones at discharge
- 56% of children four years old and younger served
- 51% of children are discharged to a foster home
- 97% of children served expressed satisfaction with services provided
- 37 days is the average length of stay

On his first day at the shelter a young child said, “Are you going to be mean to me too?”
A few days later the same child said, “I love it here ‘cuz I’m not afraid anymore.”

60 children ages 5-12 in the
RESIDENTIAL TREATMENT CENTER

The Residential Treatment Center (RTC) provides care for children, ages 5-12, with severe emotional trauma caused by prolonged abuse, neglect, or abandonment. We provide trauma informed care to help children heal from their abuses, relearn how to appropriately respond to stimuli and eventually find a permanent home.

- 100% of children remained safe while in care
- 71% of children served who maintained or showed improvement in developmental milestones
- 34% of children served were discharged a family setting (less restrictive level of care)
- 91% of children served expressed satisfaction with services provided
- 295 days is the average length of stay

“Having people who calm me down and care about me” - said by a young child in care

291 children ages 0-18 in
FOSTER HOME CARE

The Children’s Shelter provides and coordinates foster family services, partnering with couples and individuals who can provide temporary care for children removed from their birth families due to abuse, neglect or abandonment.

- 100% of children remained safe while in care
- 99% of children served who maintained improved cognitive developmental milestones
- 100% of children served maintained or improved mental health functioning
- 58% of children four years old and younger served
- 39% of children served moved to a permanent placement
- 91% of children served expressed satisfaction with services provided
- 96% of foster parents expressed satisfaction with services provided

“I love having parents!” - said by a child in a foster home
“Why not pay it back?” - Richard & Yolanda DeJesus, foster family since 2009
45 children found their forever home through
ADOPTION

The Children’s Shelter supports couples and individuals seeking a forever family through adoption. Our post adoption services help strengthen and preserve families.

“I don’t want my mommy and daddy to stop giving me hugs and kisses.”
-said by a child with a forever family!

286 mothers and 246 children in
NURSE-FAMILY PARTNERSHIP®

The Nurse-Family Partnership® by The Children’s Shelter provides home visits to first time, low-income mothers by baccalaureate registered nurses. One of seventeen in Texas, the program model is rooted in over thirty years of evaluation and is proven to improve prenatal and maternal health, child development, reduce child maltreatment, and increase self-sufficiency.

- 100% of babies are safe
- 94% of clients chose to wait for a subsequent pregnancy
- 95% of babies born were a healthy birth weight
- 98% of babies were current on immunizations at six months
- 40% of workforce participation (at six months postpartum for moms 18 years of age and older)
- 94% of clients expressed satisfaction with services provided

“I live for my daughter, because I now have somebody to live for”
- Darlene Reyes, NFP® client

450 fathers and 1,172 children in
COMPADRE Y COMPADRE®

Compadre Y Compadre® is a 15-week mentoring program that provides fathers the opportunity to learn valuable, life-changing skills. While most participants are referred to the program from Child Protective Services or the court system, some participate voluntarily seeking the chance to become a stronger and more nurturing parent. The first five hours of the program, “Daddy Boot Camp,” are designed to be an intense immersion into the world of being a father. Simultaneously, Parent Educators begin the evidence-based Nurturing Fathers Program and provide case management services. Over 50% of graduating fathers, return as mentors, or compadres, to share their experiences with new fathers.

- 100% of children are safe
- 100% of fathers had no further CPS investigations after enrolling
- 97% of fathers who improved in positive parenting and child rearing attitudes
- 100% of fathers committed to nonviolent parenting approaches
- 110 fathers continued as mentors after completing the 15-week program
- 100% of fathers increased their time spent with children and family
- 30% volunteer hours mentors gave back to the community
- 94% of clients expressed satisfaction with services provided

“In order to be a father, you have to be a parent, supporter, and provider.”
- Nathan Zertuche, Compadre Y Compadre® graduate & mentor

751 caregivers and 784 children in
iPARENT SA®

A comprehensive parenting and family strengthening program with immediate and long term outcomes that reduce child maltreatment and bolster family relationships and economic stability. Highly trained and qualified Parent Educators work with families to facilitate evidence based parent education curricula. When faced with critical situations that may challenge the safety of their children, parents may request emergency respite. One of our educators will meet parents to facilitate temporary placement for up to 72 hours. A Licensed Social Worker allows parents an opportunity to voice critical issues constructively.

- 100% of children are safe
- 88% of children ages 0-5 were developmentally on target
- 99% of clients chose to wait for a subsequent pregnancy
- 78% of clients who improved in positive parenting and child rearing attitudes
- 99.5% of children remain current on immunizations
- 99% of clients expressed satisfaction with services provided

“I needed to nurture myself to become a better parent.”
-Ruby Pena, iParent® SA Client
The Children’s Shelter celebrates the generous, philanthropic gestures of strong financial leaders who believe in our mission and allow us to provide the highest quality services for children and families.

**Donors with lifetime, cumulative gifts totaling $100,000 or more to The Children’s Shelter are recognized through the 1901 Society. Named for the year The Children’s Shelter was established as a reminder of the generosity of our donors over their lifetime.**

### $3,000,000 +
- Goldsberry Foundation

### $1,000,000 - $2,999,999
- H-E-B Kronkosky Charitable Foundation
- Mr. Harvey E. Najim Woods Foundation

### $500,000 - $999,999
- Beaumont Foundation of America
- Circle Bar Foundation
- Mr. Houston Harte
- SBC Foundation
- The J.E. and L.E. Mabee Foundation, Inc.
- The Kresge Foundation
- Valero Energy Foundation
- Zachry Foundation

### $200,000 - $499,999
- Baptist Health Foundation
- Charity Ball Association of San Antonio
- Ewing Halsell Foundation
- Lois N. Anderson Trust
- Mays Family Foundation
- Mr. and Mrs. William Eugene Powell
- Progress Foundation
- Ruth McLean Bowman Bowers Foundation
- San Antonio Area Foundation
- Texas Cavaliers Charitable Foundation
- The Blake Kymberly & George Rapier, III Charitable Unitrust
- The Harvey E. Najim Family Foundation
- The Meadows Foundation
- The Tobin Endowment
- USAA Federal Savings Bank
- USAA Foundation, Inc.
- Valero Energy Corporation
- William Randolph Hearst Foundation

### $100,000 - $199,999
- Alamo Kiwanis Club Charities, Inc.
- Bank of America
- Briscoe Ranch, Inc.
- The Capital Group Companies Charitable Foundation
- The Capital Group Company Covenant Foundation
- Edward Block Family Foundation
- Elizabeth Huth Coates Charitable Foundation of 1992
- Golf San Antonio H-E-B Tournament of Champions Charitable Trust
- Mrs. Bonnie Korbell McCombs Foundation
- Mr. John McLaughlin Melovee White Trust
- Myra Stafford Pryor Charitable Trust
- Nellie Mueller Thompson Trust
- Richmond Family Foundation
- San Antonio Children’s Foundation
- San Antonio Spurs Foundation
- Security Service Federal Credit Union
- St. Luke’s Lutheran Health Ministries, Inc.
- University of Texas Health Science Center

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**Thanks to the Volunteers**

The Children’s Shelter is grateful to the many committed, caring, and compassionate volunteers who work directly with our children in care at the Emergency Shelter, Residential Treatment Center, Foster and Adoptive programs, and Family Strengthening programs. This past fiscal year, we were gifted with 8,692 hours of time by dedicated volunteers. Community involvement is immeasurable because of the direct impact on the children being cared for; however, the financial savings was over $200,000. Our volunteers make an impact in the community and in the lives of young children who need it most.
Annual Giving Partners include corporations, foundations, groups, individuals and families who make a commitment to contribute $1,000 or more to The Children's Shelter during the fiscal year.

$100,000 and up
- Baptist Health Foundation
- Beaumont Foundation of America
- The Blake Kymberly & George Rapier, III Charitable Unltrust
- Woods Foundation

$50,000 - $99,999
- H-E-B Tournament of Champions Charitable Trust
- Kronkosky Charitable Foundation
- The Grecyee Family Foundation
- The Harvey E. Najim Family Foundation
- Valero Energy Foundation

$25,000 - $49,999
- AT&T Services, Inc.
- The Capital Group Companies Charitable Foundation
- Circle Bar Foundation
- Elizabeth Huth Coates Charitable Foundation of 1992
- Houston Street Charities-221 Inc.
- SA United Soccer Club

$10,000 - $24,999
- Bank of America
- Mr. Cory J. Basso
- Bulverde Boat & RV Storage, Inc.
- Energy Transfer
- Faye L. and William L. Cowden Charitable Foundation
- Friendly Auto Sales
- J. Joseph Consulting, Inc.
- Mays Family Foundation
- San Antonio Area Foundation
- St. Luke's Lutheran Health Ministries, Inc.
- Texas Cavaliers Charitable Foundation
- Time Warner Cable Shared Service Center
- USAA Foundation, Inc.
- Mr. Tom A Wirth
- Women's Leadership Council of United Way of San Antonio

Thanks to the
FRIENDS OF THE SHELTER

Donors who give less than $1,000 annually are considered a Friend of the Shelter. Every dollar makes an impact, and this fiscal year was no different. Thanks to the generosity of 857 Friends of the Shelter a total of $126,062 was gifted to The Children's Shelter!
The Children’s Shelter has taken steps to become a trauma-informed certified organization. We were awarded this distinctive recognition and are now the first in South Texas to hold the certification. As a trauma-informed care certified agency, we are focused on ensuring all clients, staff and volunteers are able to access the five specific areas of ensuring physical and emotional safety, maximizing trustworthiness through task clarity, consistency, and interpersonal boundaries; maximizing consumer choice and control; maximizing collaboration and sharing power; and prioritizing empowerment and skill building. Through these five tenets of trauma-focused and informed care, we ensure that we are providing the optimal environment for children who have been removed from the homes because of abuse, neglect, or abandonment, are receiving the care they need to begin to heal from their past. All staff, volunteers and board members receive training in trauma-informed care.
Mr. Bill Behnke
Mr. and Mrs. Philip F. Benson
Birnam Oaks Foundation
Mrs. Roxanne Bond
Mr. Wesley Bright
Mrs. Sara Brouillard
Mr. Guy Bob R. Buschman
The Capital Group Companies
Mrs. Graciela A. Cigarroa
Coulombe Family Foundation
Mr. David Duran
Edward Block Family Foundation
Mrs. Jeannie Frazier
Mr. David Gomez
Mr. and Mrs. Antonio Gonzalez

Dr. and Mrs. Ronald Green
Mrs. Stephanie McClain Hall
Ms. Katie G. Harvey
Mr. and Mrs. Austin Helmle
Mr. and Mrs. Herbert W. Hill, Jr.
Mr. and Mrs. Marshall T. Hill
Mrs. Katherine Hollimon
Mr. and Mrs. Mark De Hoyos
Phyllis and Steve Ingram
Mr. Jeffrey Jones
Mr. and Mrs. Marvin A. Jones
Mr. Shaun D. Kennedy
Mr. and Mrs. Richard W. Kistner
Mr. and Mrs. Donald Krieg
Kronkosky Charitable Foundation

Law Offices of Holland & Holland, LLC
Mays Family Foundation
Mrs. Marietta McCain
Ms. LaRhesa Moon
Mr. Harvey E. Najim
Sara Neel
Mr. and Mrs. Bruce Pover
Mr. Eric Reblin
Mrs. Annette Rodriguez
Ronald and Gene Calgaard Charitable Fund
Mr. Randle R. Ross
Mr. and Mrs. Barry L. Rupert
Ruth McLean Bowman Bowers Foundation

Ms. Janie Shannon
Mr. and Mrs. John Smelko
Ms. Nada Ismail Taha
The Greehey Family Foundation
The Phyllis L. Schoener Foundation
United Way of San Antonio & Bexar County
USAA Real Estate Company
Valero Energy Foundation
William Randolph Hearst Foundation
Mr. F. Mark Williams
Mr. Gary V. Woods
Jerry York
**The Children’s Shelter Financials** cover 7/1/2014 - 6/30/2015 and are audited.

**Data Source:** Statement of Functional Expenses

### Financial Data
July 2014 to June 2015

#### Total Income
$11,377,820

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Government Grants &amp; Contracts</td>
<td>$7,337,256</td>
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<td>United Way</td>
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<td>Foundations/Corporations</td>
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<td>Thrift</td>
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<td>Special Events</td>
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<td>Individuals</td>
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<td>Program Fees</td>
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<tr>
<td>In-Kind</td>
<td>$81,849</td>
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<tr>
<td>Other Income</td>
<td>$37,024</td>
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#### Total Expenses
$11,169,472

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<th>Program</th>
<th>Amount</th>
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<tr>
<td>Emergency Shelter</td>
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<td>Family Strengthening</td>
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<td>Residential Treatment Center</td>
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<td>Foster Care</td>
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<td>Thrift</td>
<td>$234,394</td>
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<td>Adoption</td>
<td>$81,849</td>
</tr>
</tbody>
</table>

The Children’s Shelter Financials cover 7/1/2014-6/30/2015 and are audited.

Data Source: Statement of Functional Expenses
LEADERSHIP
July 2014 to June 2015

Executive Committee
Jerome (Jerry) York  
Chairman of the Board
Marvin Jones  
Vice Chairman and 
Chairman Fund Development
Roxanne Bond  
Secretary

Mark Williams  
Treasurer and Chairman Finance & Audit
Wes Bright  
Chairman Business Planning
Nada L. Ismail Taha  
Chairman Board Development
Cathy Pover  
Member At Large

Board of Directors
Bill Behnke
Sara Brouillard
Graciela Cigarroa
Mark De Hoyos
David Duran
Ryan T. Everett
Jane Fairchild
Kristine Gomez
Jessica S. Gonzalez
Katie G. Harvey
Katherine Hollimon

Rick Johnston
Stephanie Kelley
Ashley Maranich, M.D.
Marietta McCain
Sara Ann Neel
Eric Reblin
Randle Ross
Barry Rupert
Janie Shannon
Robert Weygandt

Foundation Board
Gary Woods, Chairman
Shaun D. Kennedy, Vice Chair
Dennis Noll, Secretary
Herb Hill, Treasurer
Annette Rodriguez, Ex-officio
Phil Benson, Past Chair

Guy Bob Buschman
Ronald K. Calgaard
Dr. Ron Green
Phyllis Ingram
LaRhesa Moon

Honorary Board Members
Dr. James Donnel, D.D.S.
Jeannie Frazier
Stephanie McClain Hall
Harriett Marmon Helme

Jane Luke Hill
Michael I. Holland
Patsy Kistner

Senior Staff
Annette Rodriguez  
President and CEO
Anais Biera-Miracle  
Vice President of External Affairs
India Chumney  
Chief Development Officer
Herb Hill  
Chief Financial Officer

Diana Ochoa-Johnson  
Chief Clinical Officer
Lea Rosenauer  
President Girls Inc. of San Antonio
Yvette Sanchez  
Chief Program Officer
breaking the cycle of abuse and neglect